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Take off With Cypress College. . .

Enjoy courses in airline and travel operations, customer service, destinations, professional image, public relations, APOLLO/SABRE, multicultural hospitality, and more.

You can earn transferable college credit toward:

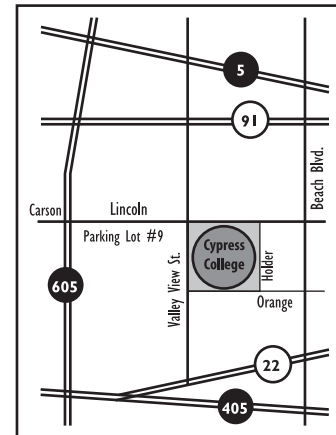
- **Basic Certificates (15 Units)**
- **Advanced Certificates (36 Units)**
- **Associate in Science Degrees (60 Units)**

In any of the following areas:

- **Airline Customer Services**
- **Flight Attendant**
- **Travel/Tourism**



Cypress College
Career Technical Education
Airline and Travel Careers
9200 Valley View St.
Cypress, CA 90630-5897
(714) 484-7000



Experienced Instructors:

You will find that all of our instructors currently work, or have worked extensively, in the travel industry. They are keenly aware of what it takes to succeed. This insight will provide you with valuable tips and practical advice to help you avoid the common mistakes people make while applying for these exciting careers.

For more information, call

Program Coordinator (714) 484-7411
Program Counselor (714) 484-7074
Office Manager (714) 484-7252

or email

kreiland@cypresscollege.edu
jjepson@cypresscollege.edu

or visit the program website:

<http://votech.cypresscollege.edu/~aviation/>



Please refer to the Cypress Catalog for course descriptions and degree requirements, or to the Class Schedule for availability, or visit our website.

... where the Sky's the Limit!

**Look at some of the places
our graduates work. . .**

- American Airlines
- Alaska Airlines
- Delta Airlines
- JetBlue
- Northwest Airlines
- Southwest Airlines
- United Airlines
- U.S. Airways
- Aviation International/Asiana
- Disney Travel
- Norwegian Cruise Lines
- Many Area Travel Agencies



**AIRLINE & TRAVEL CAREERS PROGRAM
CYPRESS COLLEGE
9200 VALLEY VIEW ST
CYPRESS CA 90630-9831**

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**AIRLINE & TRAVEL
CAREERS**

Come To Cypress College

Go Places!



- *Airline Customer Services*
- *Flight Attendant*
- *Travel/Tourism*

**For people who want to
see the world!**

Airline & Travel Careers

Answers to Frequently Asked Questions

Why Cypress College?

You can earn college credit while attending the beautiful and centrally located Cypress College in North Orange County where we have been providing the airline and travel industries with first-rate employees for more than forty years. You will find that the low cost makes our program an excellent value as well.

Our Mission Statement

We are committed to helping you gain the critical edge necessary to achieve success in this dynamic industry by providing you with the least expensive and most practical instruction available.

How Long Does the Program Take?

Students typically begin by working toward an Advanced Certificate (36 units) which has no General Education (GE) requirements and takes two to three semesters to complete depending on how many classes you want to take per semester.

Students interested in transferring or earning an Associate in Science degree will also want to complete the General Education requirements outlined in the Cypress Catalog (about 25 additional units or two semesters).

Students majoring in other areas can take as few as 15 units and earn a Basic Certificate.



What's Does It Take To Get Hired?

Requirements vary, but here are some general guidelines:

Preferred qualifications for most airline & travel careers:

- Two Years of College
- Customer Service Experience
- Foreign Language
- Customer Recovery Experience
- First Aid and CPR (airline and cruise only)
- Business Math and English Skills (some employers will test for these skills)

Minimum requirements for a flight attendant career:

- 19 - 21 minimum age
- 5' - 5'2" minimum height
- 6' maximum height
- Vision correctable to 20/20
- Weight in proportion to height
- Passport (permanent resident visa)
- U.S. Citizen/permanent resident
- Social Security Card
- Drug, alcohol, and security screen
- Outgoing personality

What Kind Of Jobs Are There?

Entry level positions such as the ones listed below provide stepping stones to a wide-range of management positions:

- Flight Attendant
- Airline Customer Services Agent
- Airline Ramp Agents
- Airline Reservations Agent
- Airline Sales Representative
- Cruise Sales Consultant
- Travel Sales Consultant
- Corporate Travel Manager
- Tour Operator
- Event Planner
- Incentive Travel Coordinator



All of these positions and more enjoy free and/or reduced rate travel benefits!

What Are The Benefits?



- **Career Advancement**
There are more than 650,000 executive-level positions in the airline and travel industry. Most management promotions are filled from within the company.
- **Earning Potential**
Salaries are competitive with those at other major corporations throughout the United States. Some corporations offer stock option incentives and profit sharing as well.
- **Typical Other Benefits Include:**
 - Medical/Dental
 - 401K or Retirement Plan
 - Free and Reduced Rate Travel

What Does A Former Student Say?

"The Cypress Flight Attendant Program really prepared me for a career that I had no idea would be so exciting!"

Rick Cangey,
Flight Attendant/Recruiter
U.S. Airways



For more program information on the Cypress College Airline and Travel Careers Program

Call us at (714) 484-7411
Fax at (714) 527-1077
email: atc@CypressCollege.edu

Visit us on the web at:
www.CypressCollege.edu
<http://votech.cypresscollege.edu/~atc/>

Please send me program information on:

- Airline Customer Services
- Flight Attendant
- Travel/Tourism
- Specific Question: _____



Name: _____

Address: _____

City/State/Zip: _____

Phone: _____

E-mail: _____

High School: _____

Graduation Date: _____